

No. 49

The Newsletter of the Langdale Owners' Club

Spring 2008

The Timeshare Owners' Website

www.langdaleownersclub.org.uk

Please sign up at the address above to receive your password to the Langdale Timeshare Owners' website.

This private website contains information on projects, news about Langdale, and exclusive special offers only available to our timeshare owners, plus lots more including:-

- Details of the solicitors who hold our Legal Register for change of ownership
- Swaps
- Lodge item order forms
- What's On

Have your say! Online surveys seeking owners' opinions on a wide range of topics at Langdale will be featured on the website from time-to-time.

Results from the recent owners' survey below show that most of you agree that you would like to receive communications from Langdale via email.

Langdale Owners Club Committee Elections

Nominations for joining the Lodge Owners Committee should be made and seconded in writing, before 1st July, the consent of the nominee having first been obtained.

Nominations should be sent FAO:

Joe Longmuir The Langdale Estate Great Langdale Nr Ambleside Cumbria LA22 9JD

Welcome to Joe Longmuir Langdale's New Managing Director!

We are pleased to annouce the appointment of Joe Longmuir as Managing Director of Langdale Leisure Limited. Joe joined Langdale in January, though some of you may have met him at the AGM back in November.

Joe has a wealth of experience in the hospitality industry, including 22 years at Trusthouse Forte in a variety of General



Manager and Senior Manager roles across the UK. More recently, Joe spent spent five years as General Manager of the 5-star DeVere timeshare resort at Cameron House, Loch Lomond.

Having served for five years on their Owners Committee, Joe brings with him an understanding of the workings of a first class timeshare resort and issues of importance to owners.

We wish Joe every success in his new appointment and look forward to working with him to the benefit of Langdale owners

A special mention must go to Nick Lancaster, General Manager, and the rest of the team at Langdale for doing a great job in 'holding the fort' since September.

Awards for Purdey's Restaurant



Cumbria Young Chef of the Year

Purdey's chef Michael Lambert was crowned Cumbria Young Chef of the Year in early January 2008.

Michael competed against chefs from both The Castle Green and Lakeside Hotels. The chefs had two hours to prepare a three course meal with emphasis on local ingredients.

Michael's winning menu included:

Morecambe Bay Shrimp Risotto, deep-fried Quail Egg and Horseradish Foam

Staveley-reared Cumbrian Pork Fillet, Vanilla Potato Purée, Truffled Baby Beets

Evaporated Milk Pannacotta, Cinnamon Doughnut, Raspberry & Cranberry Compote, Strawberry Bank Damson Gin & Lime Jus Michael's achievement adds to Purdey's recently awarded AA rosette for the standard of food and service. Head Chef John and Restaurant Manager Rachel are both justifiably proud of this recognition of the improving quality of Purdey's.

They see the awards as a stepping stone towards providing even better food and service.



An Exotic Guest at Langdale

Langdale is not for the exclusive use of owners; it's also home for many wild creatures and birds ... woodpeckers, owls, squirrels, even the occasional fox, but none that you'd be surprised to see. However, in January, owners spotted a visitor that was a long way from home. From the first few sightings it was unclear what it was. A strange fox, a bizarre-looking badger, or could it be a freak hybrid of the two? As it became braver and spent longer out in the open, it became clear what it was ... still confusing why it was here, but clearer. It was a coati. You can be forgiven for not knowing what a coati is, as it is native to Central & South America.

The coati became somewhat of a celebrity, even catching the attention of the local ITV news. He'd calmly walk onto the lodge balconies, even around the Terrace patio in search of food, which was never hard to find as owners were more than happy to hand out bits and pieces.

2008 AGM Weekend In the City of Dreaming Spires

This year's AGMs will be held on Sunday 21st September at the 4-star Barcelo Oxford Hotel (formerly known as The Paramount), located just two miles from the city centre with parking for 250 cars. The Health & Leisure Club has a beauty room, gym, squash courts, small pool and sauna.

Accommodation has been reserved on the Saturday night for Langdale

Although he was a long way from home, like all visitors to Langdale, he received a very warm welcome.

A few days passed and the coati hadn't been seen. We all wondered what had happened to him. Then ITV called to see if the coati was still with us, as one had been caught 20 miles or so away. He'd been taken to Trotters World of Animals, near Bassenthwaite. We can only assume that this was our little guy.



Pets!

Although we are happy to accept wild animals to Langdale, may we remind you that the Rules state that The Langdale Estate, including Chapel Stile and Elterwater, do not allow pets.

owners at £135 for a double room (£120 single occupancy) including breakfast & VAT. Please ring 01865 489900 to book your room, quoting "Langdale AGM". Availability at this price can only be guaranteed for bookings made before 1st August. Menus for the Saturday Dinner Party and Sunday Lunch are still to be finalised, but the cost is expected to be in the region of £35 and £15 respectively. To book these meals or just to register that you will be attending the AGM(s), please ring Lynette at Langdale on 015394 38002.

A new look at the Hotel



The recent refurbishment of 17 hotel bedrooms was completed at the end of March.

The designs were developed by Katie Plumb, a graduate student of the University of Central Lancashire, in conjunction with the team at Langdale and Cumbria Connect, part of Cumbria Tourism.

Katie, who recently returned to the UK after spending some time in Los Angeles, was 'wowed' by the ever changing colours of Langdale's landscape.

Her inspiration for the Romantic Gothic rooms was taken from the vibrant colours of the heathers; whilst the Dentelle room scheme draws upon the frosts, snow and ice of the winter.

The rooms now reflect the individual nature of The Langdale Estate and its surroundings in a very contemporary style.

Next time you are on the estate why not ask to have a look!

Part Week Rentals

We are finding that more and more people are now looking to book for less than a week. We trialled some part-week rentals last year using some of Langdale's few remaining stock weeks, and this proved to be a great success. Because of this, we have decided to roll it out to include all properties, by asking owners to state on the Rental Agreement form if they would be prepared to rent out their property for three or four nights, or wish it to be rented only for the complete week. If you have any queries about this, please call the Sales Office on 015394 38012.

Oglethorpe Sturton & Gillibrand

Oglethorpe Sturton & Gillibrand are our solicitors, who hold the legal register for Langdale. If you wish to change your ownership details, for example to other members of your family or from a single name to a married name, or if you are selling your property privately, you should contact Matthew Haines on 01524 846846. He will then send you the necessary documentation, for which there will be a charge of approx £82.

Electronic Views

The next edition of Views will be available via the Timeshare Owners Website. If you would like to receive the next edition of Views via the website and hence reduce costs for the Owners' Club, as well as help the environment by reducing the use of paper and the other resources, please apply for your user name and password at www.langdaleownersclub.org.uk

What's On

As of 1st June 2008 we will no longer be sending out 'What's On' in the post. We will however, be placing it on the Owners Website each week. Printed copies of 'What's On' will still be available on arrival. This is again to help reduce costs and lessen our impact on the environment.

www.langdaleownersclub.org.uk



Major Refurbishment at Elterwater Hall and Cottage

The lounges, hallways and bedrooms in Elterwater Hall apartments and the Cottage were refurbished and redecorated over the maintenance period in February.

New bedroom furniture has been specially manufactured, beautiful fabrics used for the soft furnishings, and stylish new lighting and carpeting fitted throughout.

The small amount of work needed to complete this major project will be finished very soon.

Bathroom Refurbishments

Twelve Lodges on the main estate (2, 16, 26, 27, 28, 29, 30, 31, 32, 33, 39) have had complete bathroom and shower-room refurbishment. Initial reaction from owners has been most enthusiastic.





Chapel Stile's New Leisure Area

Work started on the refurbishment of the Chapel Stile Apartments' leisure area during the maintenance weeks in March and was expected to continue for about five weeks. The area has been opened up by the removal of some walls. A new changing room has been created and all areas have been re-tiled.

A bespoke steam room and new fully-controllable showers have been fitted, plus a new heater in the sauna. In addition, a washer/dryer has been installed in the drying room.

Card-swipe entry and CCTV monitoring systems are being installed to keep the area safe and secure.





New TVs

For the next couple of months, two sample televisions and DVD players will be on display in the Gateway Sales Office – one being a top of the range Bang & Olufsen system (left), the other a high-quality LG model (right).

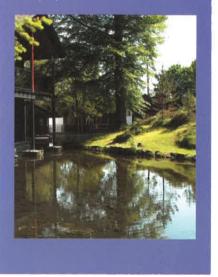
Owners are encouraged to give their opinions on their preferred option, in anticipation of that new televisions being installed in all the timeshare properties ready for the switchover to digital, expected in 2009.





Waterways

South East corner of the Estate will be only too well aware that the tarns by their lodges have been dry or short of water for long periods of time. A scheme has now been prepared for remedial works, some of which will be carried out later this year to restore the landscape and water features to their proper standards.



Lounge Furniture Trials

Currently being trialled in Lodges 30 and 39 are two bespoke designs of leather suites made by different manufacturers. These designs have been developed by taking into account many years of feedback from owners on the existing furniture. Owners are being asked to complete the evaluation forms in these lodges with their comments on style and comfort. These designs, along with others, will then be considered when preparing a programme for the replacement of the suites.



Lodge 30



Lodge 39

Fire Alarms

During this winter's maintenance period an upgraded Fire Detection and alarm system was installed within the lodges on the main estate.

There is now a combination of heat and smoke detectors. In the event of an alarm sounding in the lodge there is also an automated call to main reception.

The system appears sophisticated enough to allow toast to be made without setting off the alarms!

The introduction of the new system has seen very few false alarms. Therefore, if the alarm sounds in your lodge please assume that it is an emergency and take the appropriate action.